

CASE STUDY: Reducing Workers' Compensation Costs

International hotel reduces claims cost by more than 65% in just six months



An upscale, international hotel was significantly exceeding the national average of workers' compensation claims per 100 employees and trending in the wrong direction. In just two years, the net incurred total claims was more than \$3,024,000.

Direct costs were only part of the story. Indirect costs included time to investigate claims, downtime, decreased productivity, retention, overtime, and equipment/property damage. After taking a look at all of the data, the company realized it would take just under \$8,000,000 of hotel revenue to offset the costs of their experience of those two years.

Briotix Health Solution

Briotix Health rolled out our Industrial Sports Medicine solution which included customized job coaching, ergonomic risk reduction, and an education program that targeted the exact needs of the hotel employees.

JOB COACHING

Though one-on-one job coaching sessions, staff members received individualized instruction on proper body mechanics to reduce the risk of injury.

ERGONOMIC RISK REDUCTION

A Briotix Health expert proactively evaluated different workstations in both the operations and offices environments, recommending ergonomic changes where needed.

EDUCATION

A comprehensive education program was developed based on the unique needs of the staff. This included stretching and strengthening practices, review of risky behaviors, and opportunities to recognize staff members demonstrating safe practices.

Results

Within the first six months of the program, the hotel **reduced their costs of claims by 65% to just \$177,000.**

Additionally, six departments went more than 300 days without a workers' compensation claim.

To learn more, visit:
briotix.com/industrial-sports-medicine

DAYS WITHOUT A CLAIM

